

We consider user trust as our top priority and take the protection of your personal information very seriously. We want you to feel safe using our products, services, and solutions. As part of our service offerings, we provide a logistics platform under our proprietary brand name AnyShipp, hereinafter be referred to as "AnyShipp", "we", "us" or "our". AnyShipp Platform provides users access to our user interface, APIs, tools, plugins, code, technology, content, products/solutions, and services. This policy was last updated on 20-Sep-2023

At the time of signing up on the AnyShipp Platform, if you are based out of India the entity you will be contracting with is Cludone Logistics Private Limited.

This policy covers the personal information that we collect when you use our Platform or otherwise interact with us in relation to our services. We ensure that all data and information collected is treated with care, in compliance with applicable regulations, and in accordance with this Privacy Policy. Our policy also explains how we collect your personal information, your choices surrounding how we use such information, whom we share it with, and your rights associated with it.

If you use our other websites/mobile applications (or that of our affiliates or subsidiaries), the relevant privacy policy of that website or application may be applicable to you.

## **1. What data do we collect?**

### **a. Personal Information**

While using our Platform, we may ask you to provide us with certain personally identifiable information like Email address, First name and last name, Phone numbers etc.

### **b. Usage Data**

We may collect information that your browser sends, that may include information such as your computer's internet protocol address (e.g., IP address), browser type, browser version, the pages of our Platform that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

### **c. Cookies Data**

Our Platform may use cookies and similar tracking technologies to track the activity on our platform and hold certain information. You can choose whether to accept the use of cookies and similar technologies in general by changing the settings on your browser.

## **2. When & how do we collect your data?**

- When you visit our platform or create an account with us
- When you communicate with us
- Interactive Features

### **3. Why do we collect your data?**

We use the collected data for the specific purpose of providing, developing, and improving our Platform and related functionality and as permitted by applicable laws.

### **4. Why do we share your data and with whom?**

As a rule, we do not transfer or share your personal information with any third party unless we are required to do so. We may disclose your information with third-party vendors and other service providers that we use to provide logistics service, payment processing, cloud hosting, registration services, marketing agencies, collaboration and communication tools, data backup services, professional services and other services used in connection with our maintenance or provision of the Platform. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy.

### **5. To Comply with Legal Regulations**

We reasonably believe that any action is necessary to comply with applicable law or the reasonable requests of law enforcement or to protect the security or integrity of our Platform, and/or to exercise or protect the rights, property, or personal safety of our customers, users, or others.

### **6. How long do we keep your Personal Information?**

We store the personal information we receive as described in this Privacy Policy for as long as your account is active with us or you use our Platform, or as necessary to fulfil the purpose(s) for which it was collected.

### **7. How do we secure your Personal Information?**

We take information security very seriously and maintain reasonable administrative, technical, and physical safeguards designed to protect the personal information you provide against accidental, unlawful or unauthorised destruction, loss, alteration, access, disclosure or use.

### **8. What are your rights?**

You have the right to enquire on:

- What personal information we hold about you
- The purposes of processing such personal information
- The recipients to whom the personal information has or will be disclosed to
- How long we intend to store your personal information
- The right to have incomplete or inaccurate data about you corrected
- The right to report any personal information breach

### **9. Changes to this Privacy Policy**

We may modify or update this Privacy Policy from time to time to reflect the changes in our practices and ensure we are being transparent regarding any updated practices. If we make any changes to this Privacy Policy, we will notify you by changing the "Last Updated" date above.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

#### **10. Your Consent**

By accessing our Platform, you consent to our Privacy Policy. A link to our policies will be provided in the footer of our Platform.

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